

**Intramar Shipping S.A.S.**, is an organization committed to the satisfaction of its clients, by seeking to meet all their needs and requirements, as well as by complying with the legal regulations applicable to the wide range of products and services offered. There is an absolute focus and emphasis on achieving the highest quality in the local, national and international logistics operation, in the handling of goods and cargo, and in the prevention of any kind of events that could interrupt the optimal flow of the Supply Chain.

The company implements quality management systems (ISO 9001-2015 BUREAU VERITAS), risk management systems for the prevention of money laundering (SARLAFT), and other complementary certified systems. For example, **Intramar** obtains the annual international **FAIMPlus** certification for the international moving industry. To obtain this international standard, the company is periodically audited by **FIDI** regarding its operations, documents and procedures, in which this renowned association assesses all these elements, considering strict compliance parameters. Another example is the logistics operation of the pharmaceutical line, which has the sanitary and quality authorizations granted by the district and national regulatory agencies, as well as meeting the high standards and expectations of multinational clients.

Quality and Safety are two of the four corporate pillars: **(1) Quality** in delivering our service, **(2) Safety** in all our activities, **(3) V.I.P** treatment to our clients and **(4) Operational Sustainability** (efficiency plus effectiveness).

(Original signed)

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**President**

## Control de cambios al documento

Versión revisada	Descripción de la modificación o anulación <i>(incluya la fuente que origina el cambio)</i>	Versión vigente
1.0	Es actualizado el documento por cambio de tipo de sociedad de la organización. En general se reestructura la orientación de la política.	2.0
2.0	Se agregaron los 4 pilares estratégicos.	3.0
3.0	Revisada redacción y ortografía y traducida al inglés para envío a FIDI.	4.0
4.0	Se complementa contenido y se ajusta el diseño a nuevo logo e imagen corporativa.	5.0